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2007-3416

HOTWIRE COMMUNICATIONS, LTD

300 E. Lancaster Avenue

Suite 208

Wynnewood, PA 19096

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA CLEC OPERATIONS

COMPANY NAME

Hotwire Communications, Ltd

QUARTER / YEAR

4th Quarter / 2008

<u>Month:</u>	<u>October</u>	<u>November</u>	<u>December</u>
Number of Customer Access Lines	-3-	-3-	-3-
Trouble Reports / Access Line (%)	-0-	-0-	-0-
Customer Out of Service Clearing Times (%)	100%	100%	100%
New Installs Completed w/in 5 Days (%)	100%	100%	100%
Commitments Fulfilled (%)	100%	100%	100%

Comments / Explanations: No service issues 4th Quarter 2008.

Person Making Report / Contact Information: **Laurie Murphy, Assistant General Counsel,** Telephone: **484-572-6054,** email: **lmurphy@hotwiremail.com**